MissionSquare
RETIREMENT

Your Participant Website
HRA/RHS Benefit Reimbursement Claims

Contents

Menu Access

To submit or review benefits reimbursement claims for HRA plans (previously referred to as RHS plans), you may access the Benefits Reimbursement link from the participant website.
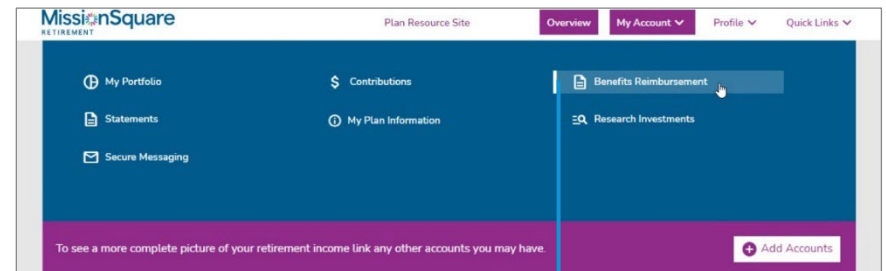
Please note this process will redirect you to the Meritain Health website.

Steps to use with single MissionSquare account

Using the top navigation panel, click on **My Account**, then in the right-side column click on **Benefits Reimbursement**.

My Account > Benefits Reimbursement

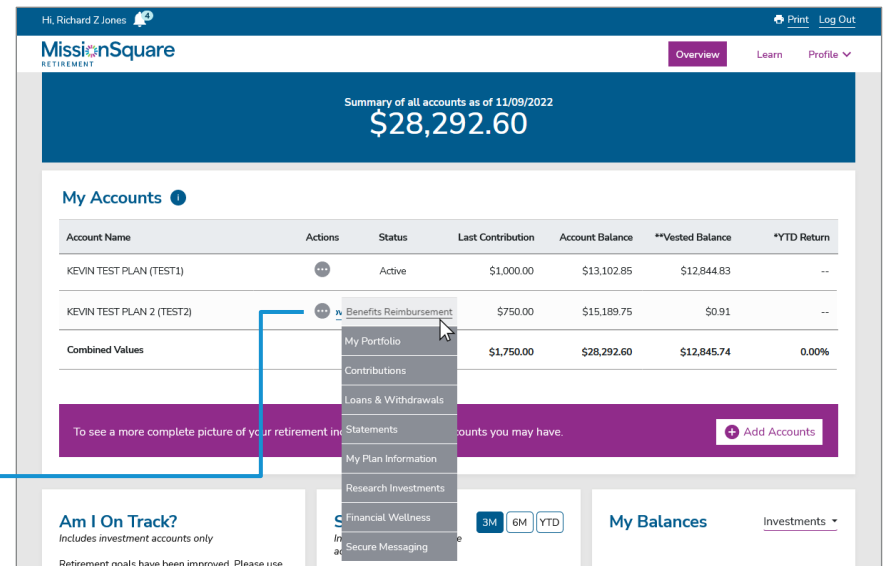

Benefits Reimbursement

Steps to use with multiple MissionSquare accounts

If you have more than one MissionSquare account, you first need to enter the account pertaining to your claim. Click on the **Overview** button in the top navigation pane, then scroll down to the **My Accounts** tile where your accounts will be displayed.

As transactions are unique to each account, you will need to select the account for this claim type. Simply click on the **Actions** icon ⚫ next to the relevant account name. This will display a pull-down menu.

Select **Benefits Reimbursement** from the pull-down menu. This action will start the process shown on the next page.

Actions icon

Redirect to Meritain Health

The paths outlined on the previous page will load the notification screen shown below. Please note that by continuing, you will be redirected to the Meritain Health website.

Click **OK** to continue.

You are about to leave MissionSquare Retirement's website and will be redirected to the Meritain Health website. Meritain Health is the Third Party Administrator (TPA) that exclusively handles all of your Retiree Health Savings (RHS) plan claim processing and record keeping. You will be able to submit your reimbursement requests and inquiries about your RHS claims through the Meritain Health website. Please be advised that clicking "OK" will connect you to the Meritain Health website. As the TPA, Meritain Health complies with the HIPAA (Health Insurance Portability and Accountability Act of 1996) privacy and security rules regarding protected health information of RHS plan participants.

Cancel   Ok

Note that during your first visit, you will be required to establish security questions and answers in order to keep your information secure.

MissionSquare
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Security Information

In an effort to keep your information secure, please create an answer to each security question below. You will be asked to correctly answer one of the questions when completing sensitive functions.
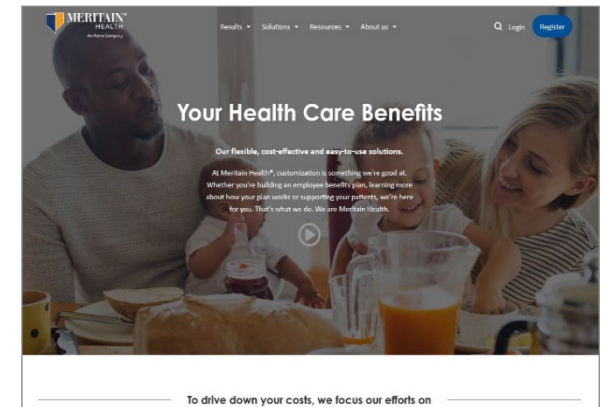
*Required

Select a question...

Select a question...

Select a question...

Select a question...
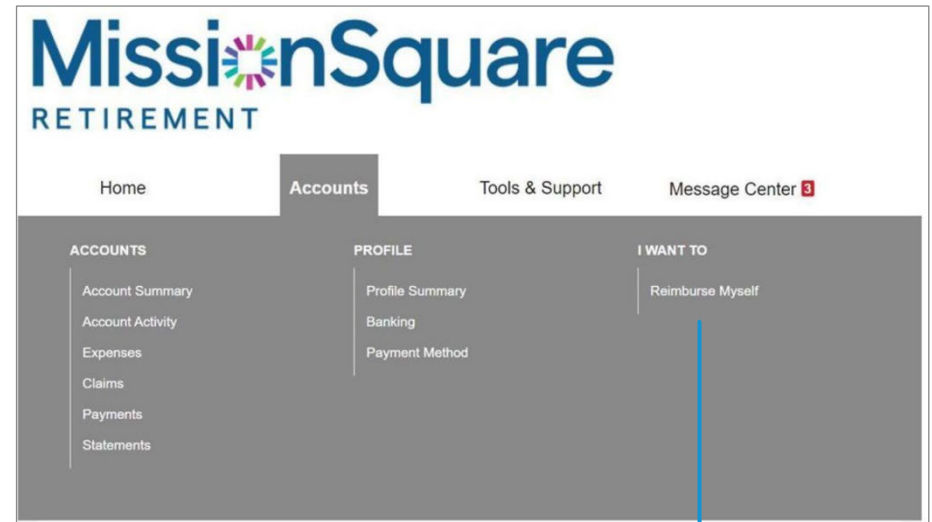
Select a question...

Cancel   Next

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Once you have completed this process, you will have access to the Meritain Health website shown below.

Your Health Care Benefits

Reimburse Myself

Once you are on the Meritain Health website, click on the Accounts tab, and under this navigation menu, select **I WANT TO ... Reimburse Myself** to submit a new claim.

Reimburse Myself